To whom it may concern,

I have had the privilege of working with Angela on a number of support cases while she was a part of the Partner Relationship team at Cisco.  She was always one of the most responsive agents I interacted with.  Her focus on the customer service aspect of her job was paramount when compared to others in her position.  Angela’s ability to critically analyze a situation  before making unnecessary moves saved me valuable time while I concentrated on other responsibilities.   I would recommend Angela for any position that required time management, critical thinking, and superior organizational skills.

Regards,

Andrew Sheer

Productivity Office Team Lead

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| |  |  |  | | --- | --- | --- | | cid:image005.png@01CDF890.B7A16840 | | | | **Andrew Sheer** Productivity Office Team Lead US Channels Business Operations [asheer@cisco.com](mailto:asheer@cisco.com) Phone: **+1 919 574 5595**  CCW Champion Badge | **Cisco Systems, Inc.** 7025-1 Kit Creek Road PO Box 14987 Research Triangle Park, NC 27709 United States [Cisco.com](http://www.cisco.com/) |  |  |  | | --- | |  | |