Information Management Systems

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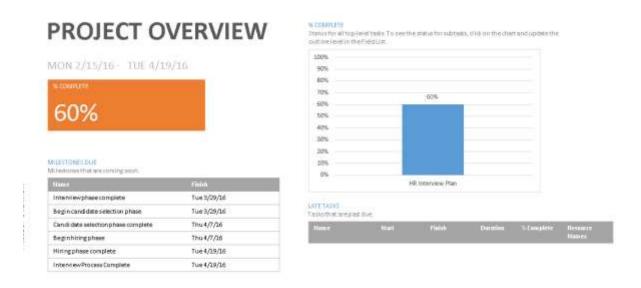
Embry-Riddle Aeronautical University

Masters of Science Project Management Capstone

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Examples of distribution formats derived from and information management system; Microsoft Project 2013.



RESOURCE OVERVIEW



CRITICAL TASKS



■ Status: Future Task

A task is critical if there is no room in the schedule for it to slip.

<u>Learn more about managing your project's critical path.</u>

| Name | Start | Finish | % Complete | Remaining Work | Resource Names |
|---|-------------|-------------|------------|----------------|---------------------------|
| Read the note for an explanation of the purpose of this template | Mon 6/6/16 | Mon 6/6/16 | 0% | 0 hrs | |
| Claim is registered or customer notifies us of potential claim | Mon 6/6/16 | Mon 6/6/16 | 0% | 4 hrs | Customer, Chris Cannon |
| Case identifier assigned | Mon 6/6/16 | Mon 6/6/16 | 0% | 0 hrs | |
| Claim information is taken | Mon 6/6/16 | Mon 6/6/16 | 0% | 4 hrs | Customer,Chris Cannon |
| Claimant is directed to estimator | Mon 6/6/16 | Mon 6/6/16 | 0% | 1hr | Customer,Chris Cannon |
| Adjuster is assigned | Mon 6/6/16 | Tue 6/7/16 | 0% | 8 hrs | Mark Hassall |
| Adjuster checks "unrepaired damage" history | Tue 6/7/16 | Tue 6/7/16 | D% | 1 hr | Mark Hassall |
| Customer delivers auto to estimator | Tue 6/7/16 | Thu 6/9/16 | 0% | 16 hrs | Customer |
| Estimator reviews damage | Thu 6/9/16 | Thu 6/9/16 | 0% | 2 hrs | Mary Baker |
| Estimate reviewed/approved by adjuster | Thu 6/9/16 | Fri 6/10/16 | 0% | 0 hrs | |
| Adjuster suggests possible repair locations | Fri 6/10/16 | Fri 6/10/16 | 0% | 0.5 hrs | Mark Hassall |
| Claim information and estimate is registered with "unrepaired damage" group | Fri 6/10/16 | Fri 6/10/16 | 0% | 1 hr | Mark Hassall |
| Repairer notifies adjuster | Fri 6/10/16 | Mon 6/13/16 | 0% | 8 hrs | Chris Gray |
| Adjuster determines if new estimate exceeds deductible | Mon 6/13/16 | Mon 6/13/16 | 0% | 4 hrs | Mark Hassall |
| Repairs performed | Mon 6/13/16 | Mon 6/27/16 | 0% | 80 hrs | Chris Gray |
| Oustomer billed for (and pays) any remainder on the deductible | Mon 6/27/16 | Mon 6/27/16 | D% | 1 hr | Chris Gray,Customer |
| Receive repair invoice (from repairer) | Thu 6/30/16 | Thu 6/30/16 | 0% | 0 hrs | Mark Hassall |
| Adjuster approves payment to the repairer | Thu 6/30/16 | Fri 7/1/16 | D% | 8 hrs | Mark Hassall |
| | | | | | |

References

Reports (2013) [Microsoft Project]. Redmond, WA: Microsoft